

March 2026



STRG SIP & SAVOR

REWARDS PROGRAM

GUEST GUIDE

ST. THOMAS RESTAURANT GROUP

STRG Sip & Savor Rewards Program

Guest Guide

Why Join?

- Earn 1 point for every \$1 spent.
- Redeem points for free food and drinks.
- Enjoy exclusive member-only promotions.
- Receive a free dessert during your birthday month!

*Terms & Conditions:

- Once redeemed, rewards expire after 60 days
- Some rewards are only valid/redeemable at specific locations
- Both residents and non-residents are eligible for membership
- Must be at least 18 years of age to sign up

How to Join

1. Download the STRG Sip & Savor Rewards App from the Apple App Store or Google Play Store.

App download links for both Android and iOS devices:

• Google Play (Android):

https://play.google.com/store/apps/details?id=com.paytronix.client.android.app.stthomasrestaurantgroup&pcampaignid=web_share

• Apple App Store (iOS):

<https://apps.apple.com/us/app/strg-sip-savor-rewards/id6746346858>

2. Or scan the QR code at any STRG restaurant.
3. Create your account in the app.
4. Start earning points immediately!

Earning Points

You earn 1 point for every \$1 spent at participating locations.

How to earn points during your visit:

1. Open the app and tap “Tap Here to Earn Points.”
2. Show your Check-In Code to staff.
 - Check-In codes expire after 15 minutes.
 - Limited number of check-ins per visit.

Redeeming Points for Rewards

- Points can be redeemed for specific menu items that are listed on the app.

How to Redeem Points:

1. Open the mobile app on your phone.
2. From the home screen, tap the **“Rewards”** icon located in the red toolbar at the bottom.
3. Browse through the list of available rewards.
4. When you find the reward you’d like to redeem, tap on the reward image.
 - *Please note:* Rewards available to you based on your point balance will appear in **red**, while unavailable items will remain **grey**.
5. That’s it! Your server can now apply the free item on their end.

*Please note –

- Only one reward is allowed to be redeemed per check/transaction.
- Rewards must first be redeemed in the app before they can be redeemed in-store.
- Once redeemed, rewards expire after 60 days.

BIRTHDAY PERK

Members receive a free dessert during their birthday month. Show the birthday reward in the app to your server. This reward will be available only during your birthday month. (Redeemable from the first day of the birthday month until the last day.)

Gift Cards

Gift cards are available in two formats: digital gift cards can be purchased through our website or mobile app, while physical gift cards are available in-store.

Digital Gift Cards:

- Purchase through the website or app.
- Delivered instantly via email or text.
- \$1.25 service fee applies.

Physical Gift Cards:

- Available at all STRG restaurants. (Not available at Naia Boutique.)
 - Packaged for gifting.
- *All gift cards are redeemable in-store and do not expire.

Balance & Expiry

- You may check your balance online or by asking a staff member.
- Gift cards do not expire and cannot be redeemed for cash, except where required by law.

Frequently Asked Questions

Q: How do I check my points?

A: Open the app and tap “My Account” in the lower right-hand corner of the screen.

Q: I didn't receive my points—why?

A: Points only apply when the Check-In code is used during the visit.

Q: Can I transfer points?

A: No, points are non-transferable.

Q: Do rewards expire?

A: Yes—60 days after redemption.

Q: “I don't have access to my phone or am experiencing technical issues; can I still earn points?”

A: Yes, if you don't have access to your mobile phone or if a technical issue occurs, as a last resort, you may request manual entry of points. → Email the member's full name or account number, restaurant name, visit date, and bill total (not including gratuity) to marketing@stthomasrestaurantgroup.com. And the points will be added to your account manually.

Q: “I don't have access to my phone or am experiencing technical issues; can I still redeem rewards?”

A: No, you must have access to your app and account to redeem your free reward.

Contact & Support

For help with your account:

- **Speak with a Manager on Duty**
- **Support Email:** marketing@stthomasrestaurantgroup.com